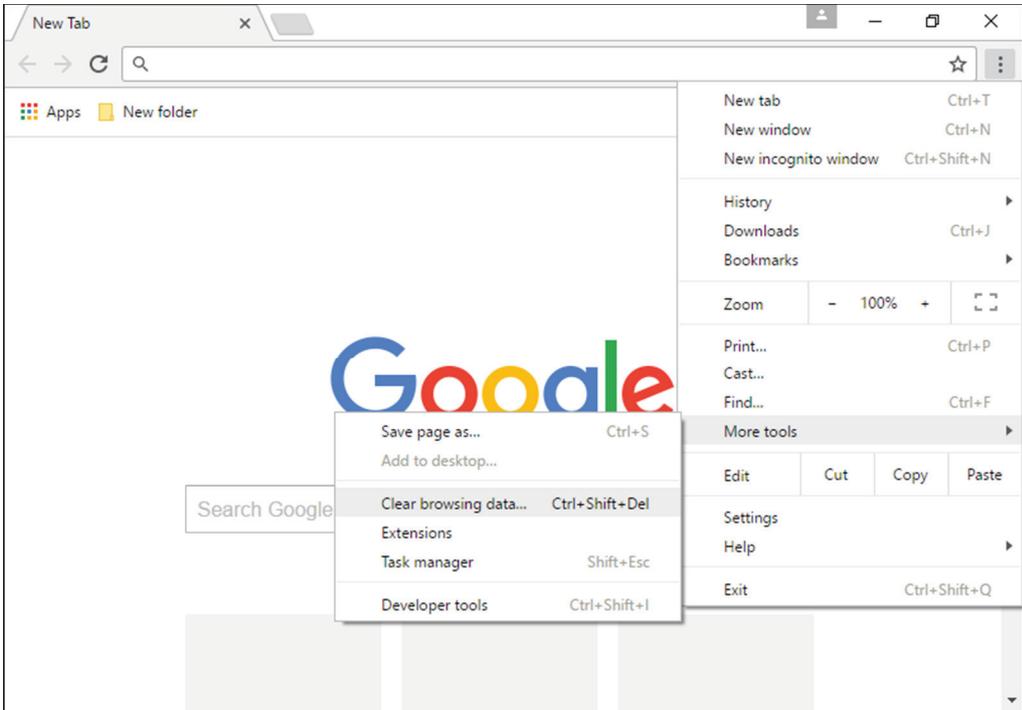
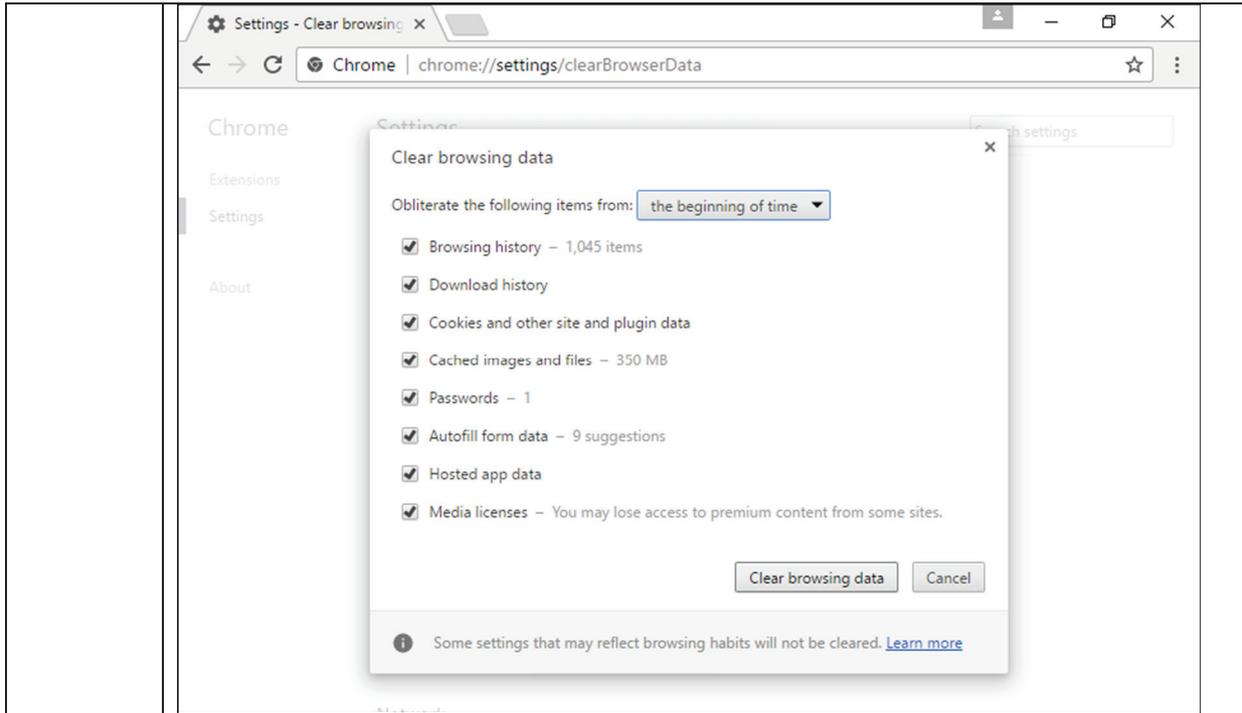


2.17 How to do browser clear cache

When IDSS page was not displayed as expected, this is likely because of your browser version is not supported. If you are confirmed that you are using IE 10 and above, firefox 32 and above or Chrome 29 and above, you may perform browser clear cache.

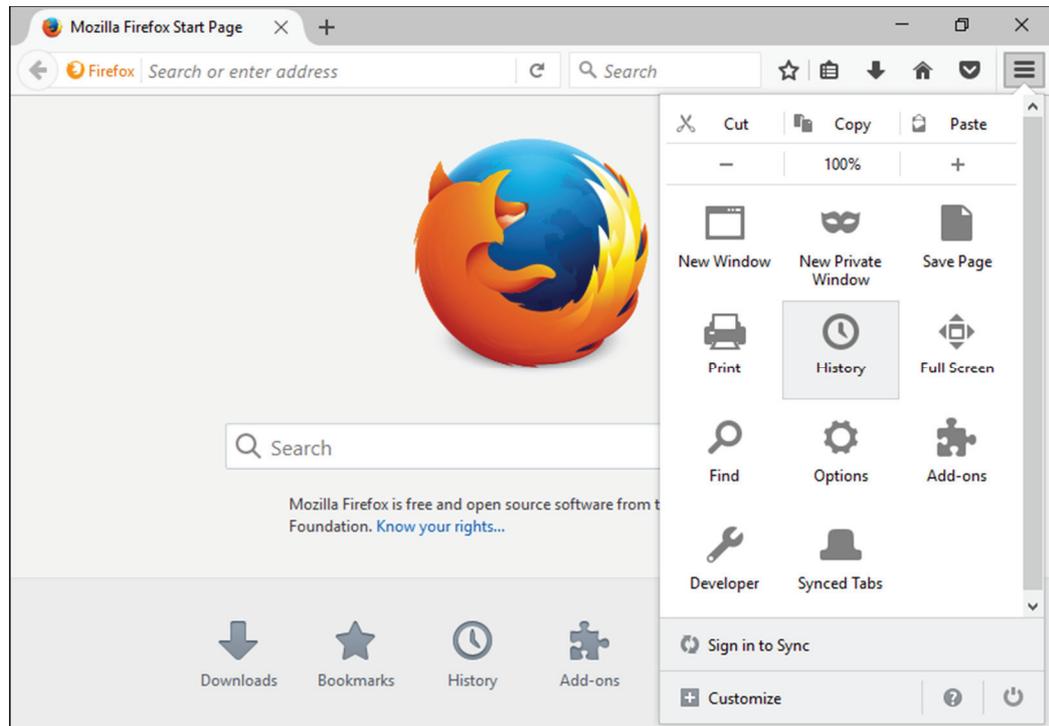
Browser type	Action / Steps
Google Chrome	<p>Select More tools after click on the option icon at the top right of the browser.</p> <p>Click on Clear browsing data, check all checkboxes and click clear browsing data.</p>  <p>The screenshot shows a Google Chrome browser window with a new tab. The address bar is empty. The main content area displays the Google logo and a search bar. The 'More tools' menu is open, showing options like 'Save page as...', 'Add to desktop...', 'Clear browsing data...', 'Extensions', 'Task manager', and 'Developer tools'. The 'Clear browsing data...' option is highlighted, and its sub-menu is also visible, showing 'Clear browsing data...' with a keyboard shortcut of 'Ctrl+Shift+Del'.</p>

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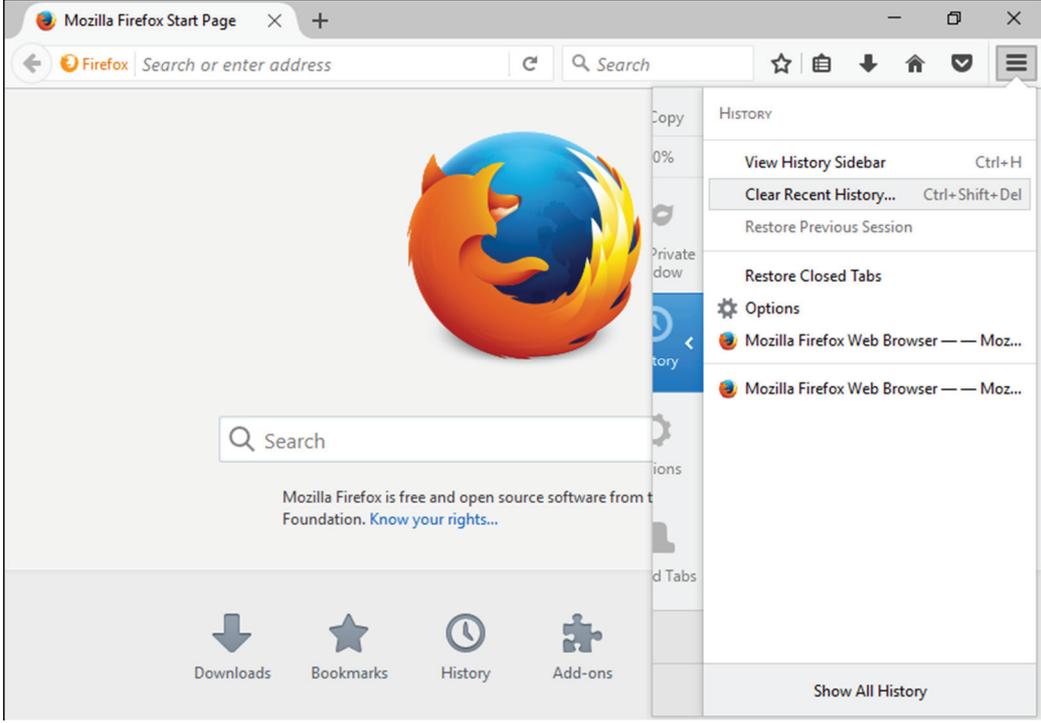
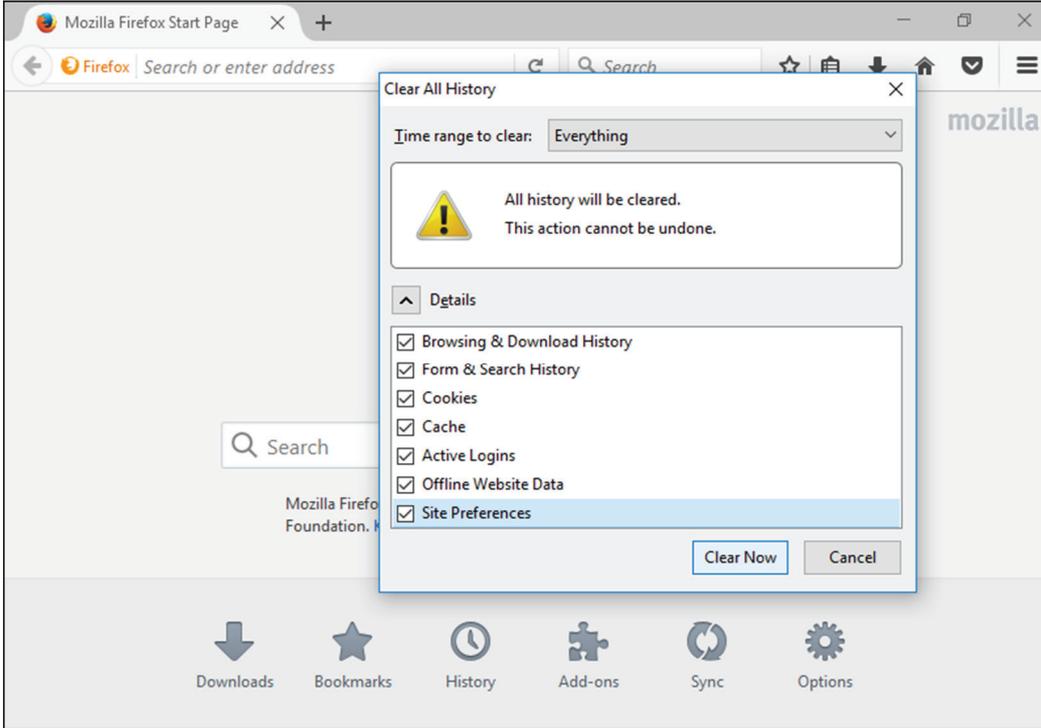
Mozilla
Firefox

Select **History** in the menu bar and click on Clear Recent History.
Check all the checkboxes and click Clear Now.

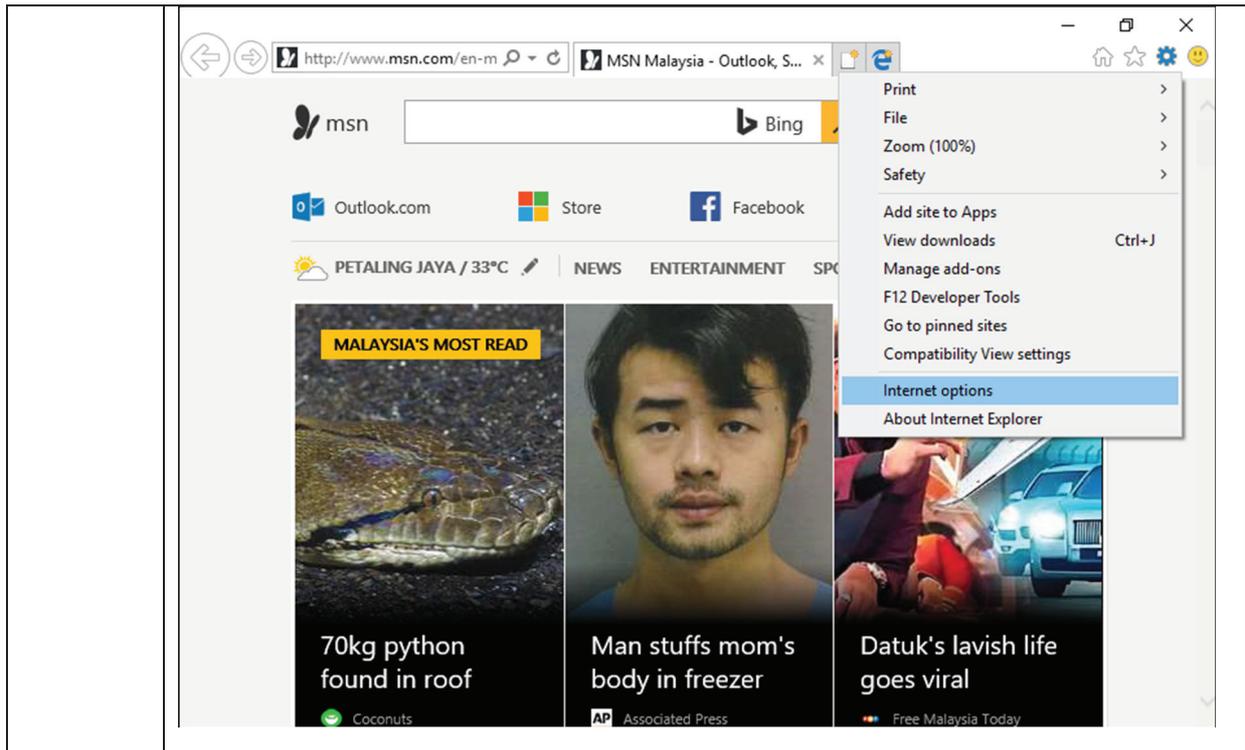


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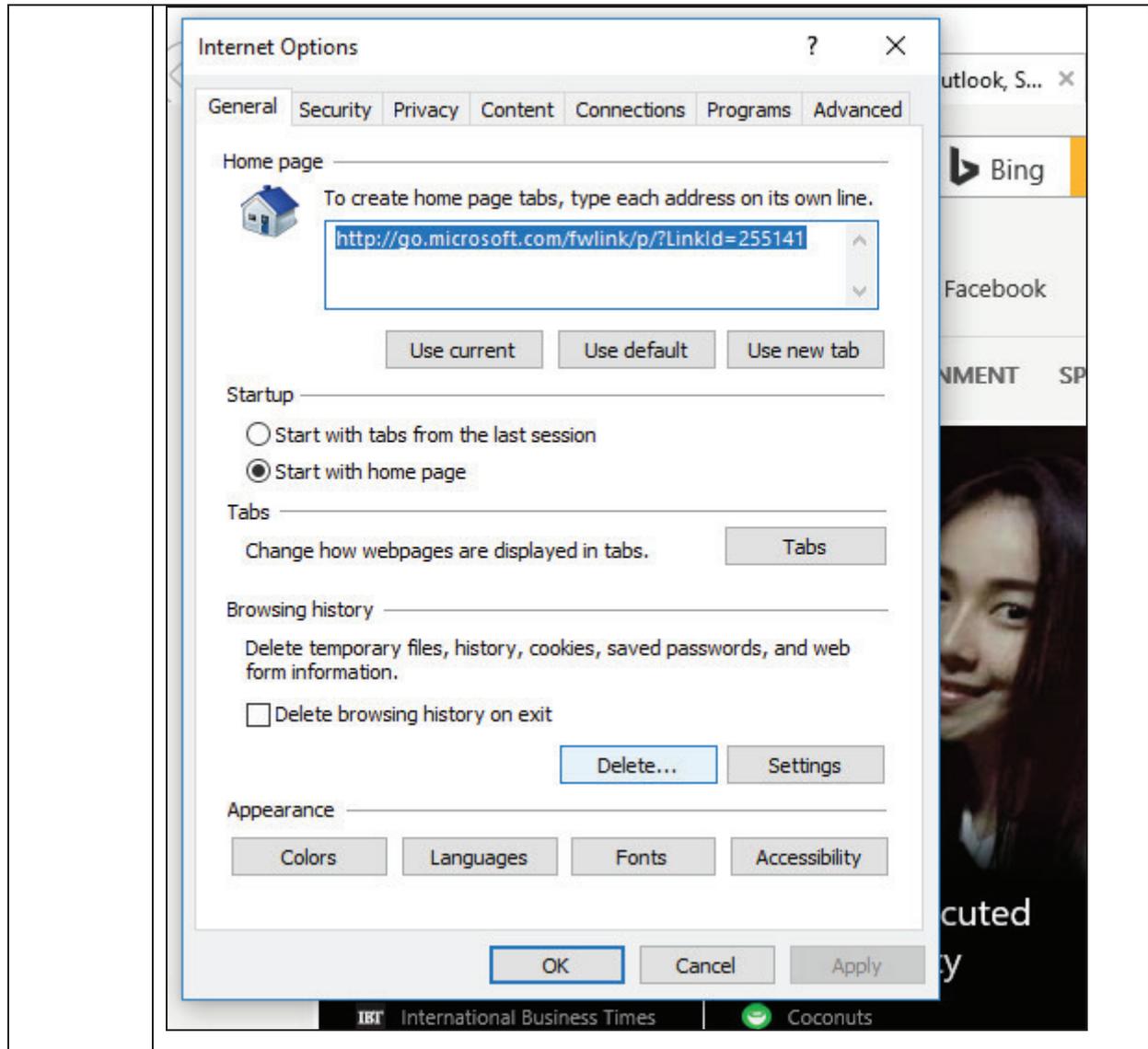
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Internet Explorer	<p>Select Internet Options after click on the option icon at the top right of the browser.</p> <p>Under the Browsing history section, click delete. Check all the checkboxes and click delete.</p>

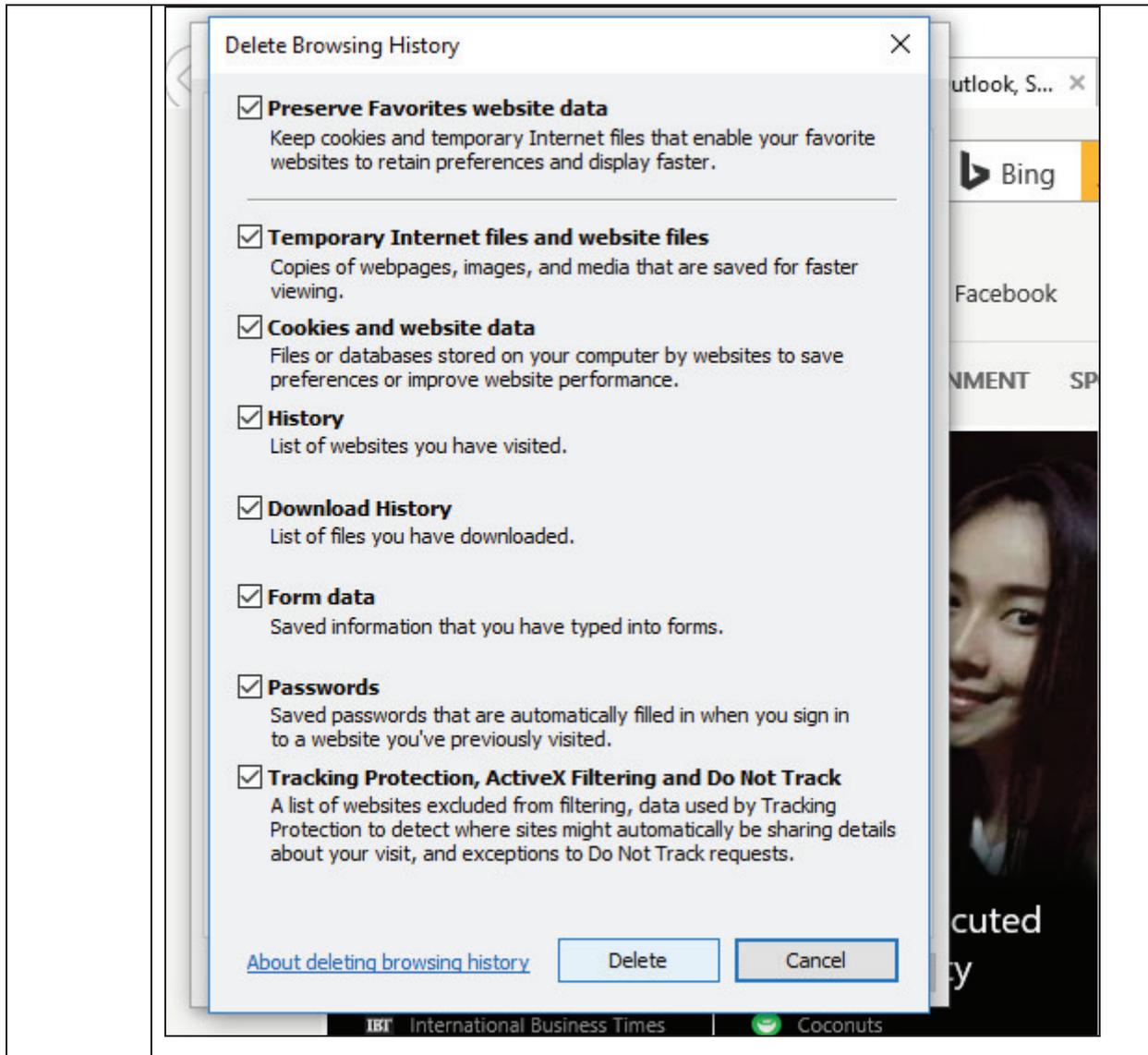
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